

HARBOR BEACH COMMUNITY HOSPITAL

Nondiscrimination Notice

The Harbor Beach Community Hospital (HBCH) and its Clinics comply with applicable Federal Civil Rights Laws and do not discriminate on the basis of race, color, national origin, age, disability, religion, pregnancy, sexual orientation, sex or gender identity. HBCH and its Clinics do not discriminate in the provision of services to an individual because the individual is unable to pay, because payment for those services would be made under Medicare, Medicaid, or the Children's Health Insurance Program (CHIP).

HBCH and its Clinics do not exclude people or treat them differently because of race, color, national origin, age, disability, religion, pregnancy, sexual orientation, sex or gender identity. HBCH and its Clinics do not exclude people or treat them differently because the individual is unable to pay, because payment for those services would be made under Medicare, Medicaid, or the Children's Health Insurance Program (CHIP).

HBCH and its Clinics:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact HBCH at 1-989-479-3201.

If you believe that HBCH has failed to provide these services or discriminated in another way based on race, color, national origin, age, disability, religion, pregnancy, sexual orientation, sex or gender identity, ability to pay or services would be paid under Medicare, Medicaid or Children's Health Insurance Program, you can file a grievance internally with Tina Osantoski, Civil Rights Coordinator, 210 South First Street, Harbor Beach MI 48441; phone 989-479-5011; fax 989-479-5003, or email tosantoski@hbch.org. If you need help filing a grievance, please contact Tina Osantoski, Civil Rights Coordinator.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <https://www.hhs.gov/ocr/complaints/index.html>.

Effective 11/1/24